

Columbiana County 911 Program Review Committee
Emergency Services Advisory Group
May 2, 2024

PRC members present- Wayne Chamberlain, Tim Weigle, Brian McLaughlin, Jim Sabatini

Bill Myers, Brian Rutledge, Scott Mason, Jeremiah Cole, Nicole Drabick, Jenn Tucker, Jim Brown, Evan Houk

Meeting opened with Pledge

Meeting minutes from Feb 22nd and Feb 29th meeting minutes approved

Financials discussed and the financial numbers are as of May 1st of this year.

The Final Plan was submitted to the state with notice received from the state 911 office that it was received and if any changes are made, we are to submit them within 90 days.

As mentioned in previous meeting, the computer to handle the CAD spill was installed and everything appears to be working well. We will be starting the process of shutting down the Spectrum Circuit that was used previously. This will be a savings of about \$500 month.

We've had a few meetings with Comtech regarding Solacom call handling. There are still a lot of questions regarding the timeline and installation of the new product. Brian is working with electricians to get new cabling done at each of the PSAPs in the coming months.

Brian and Tim both mentioned the need to update the current recording system. Brian has spoken to a couple of different vendors and is looking over the quotes and what each of them offer.

Brian is finalizing the RapidSOS accounts for each of the PSAP's. PSAP's had originally wanted access to see the whole county at one time however that's not possible with RapidSOS and licensing. Brian explained what RapidSOS was and it's another tool in the toolbox for dispatchers.

Support and Compliance information will soon be sent out to all off the PSAP's. The Dispatchers will have until the end of June to complete it and have it returned to Brian. All the statistics and dispatcher information are due back to the state July 12th

Commissioner Weigle asked the Sheriff about his radio project that he is working on. Sheriff stated that he has been working with Jason Hurford on a new radio project. It would replace the current aging system that most of it is end of life and hard to find parts for. He is still waiting for that information from Jason.

Wayne Chamberlain brought up that one thing the county might want to consider "food for thought" would be that we establish just a central answering location for 911 and then transfer the call from there. He stated it would save money being that you're buying just three recorders for the answering point instead of one at each location. Commissioner Weigle explained how the current system is set up with a recorder at the SOCC in Columbus and another one at each of the PSAP's.

Chief Myers was asked how Columbiana is holding up, he stated that as of right now he has enough help currently however could always use some additional.

Jeremiah brought up the recent issue with automatic crash detection on phones and automobiles. There's been a rise in 911 calls made from phones that detect crashes or sudden impact to a

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phone. There were several examples given and the discussion that it should be an SOP that all these calls get handled as though they are a true emergency. Several PSAP Chief's present stated that they already have SOPs in place that the call needs to be investigated. Brian will follow up with all the PSAP Chiefs to see how each of them are currently handling auto-crash.

Jeremiah also brought up the fact that there should be a way that Township Trustees must designate an EMS provider for their respective township. It was mentioned that this is a topic that has come up every couple of years for about 20 years now and there's just no way to make them designate that if they don't want to. Certain trustees refuse to designate the EMS provider without an EMA contract signed.

Chief Brown asked if there was any decision made by the county financially on consolidation. Commissioner Weigle stated that there is no good answer on how to get it funded at this time.

Meeting adjourned

The next Program Review Committee meeting to be held August 1st.